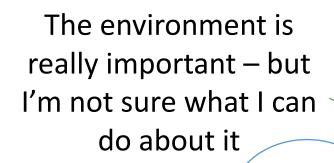
Sustainability in quality improvement: harnessing clinical innovation

Dr. Frances Mortimer

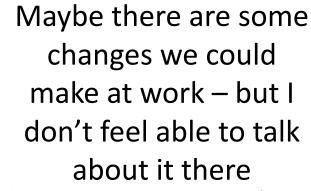
Medical Director, Centre for Sustainable Healthcare

European Healthcare Climate Summit London, 11 September 2019





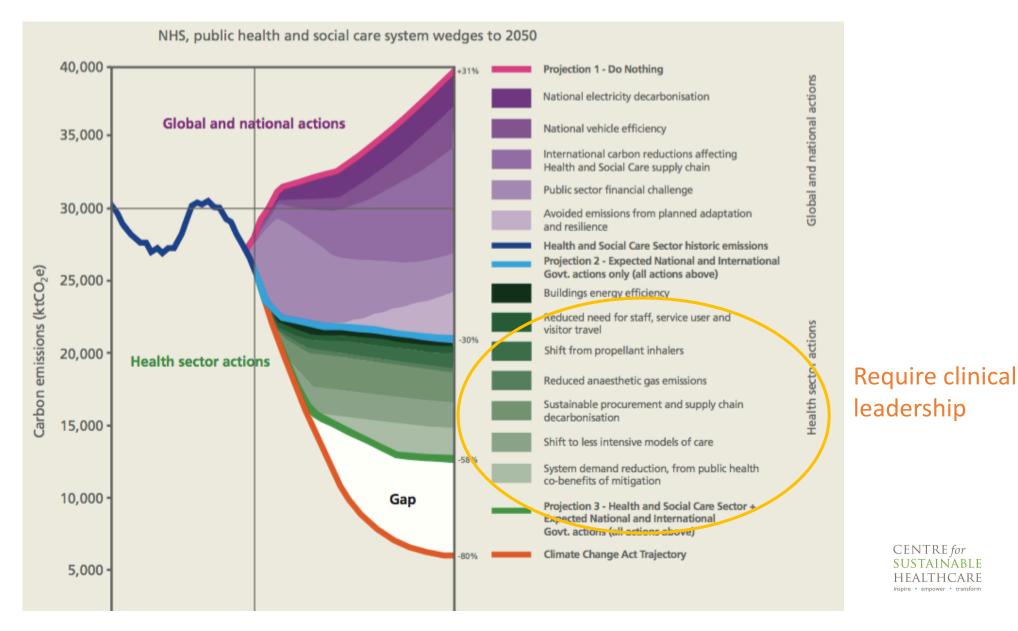
2008



Perhaps I should re-train in sustainable building design???



How will 80% carbon reduction be achieved?



NHS

Sustainable **Development Unit** CENTRE for

SUSTAINABLE

HEALTHCARE

Clinical innovation

Senior leadership
Patient outcomes
Patient experience

Core mission

Sustainability

Estates and facilities
Energy / carbon / cost
waste, travel

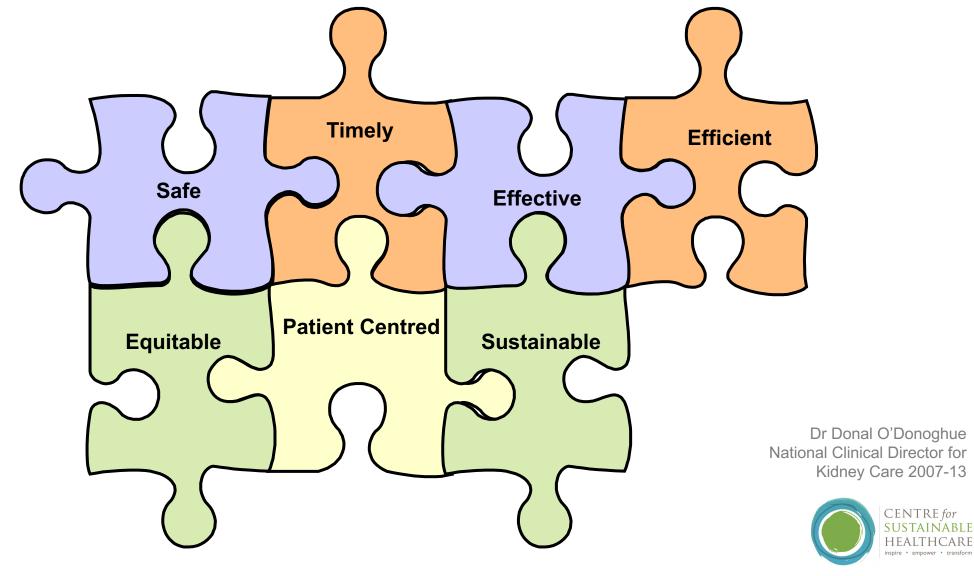
Secondary



What if... sustainability became a mainstream part of quality improvement?



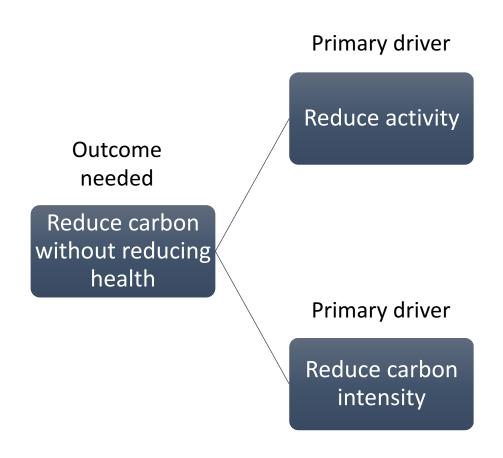
Sustainability as a domain of quality



See also: Atkinson, S. et al. Defining Quality and Quality Improvement. Clin Med vol. 10, no. 6 537-539 (2010)

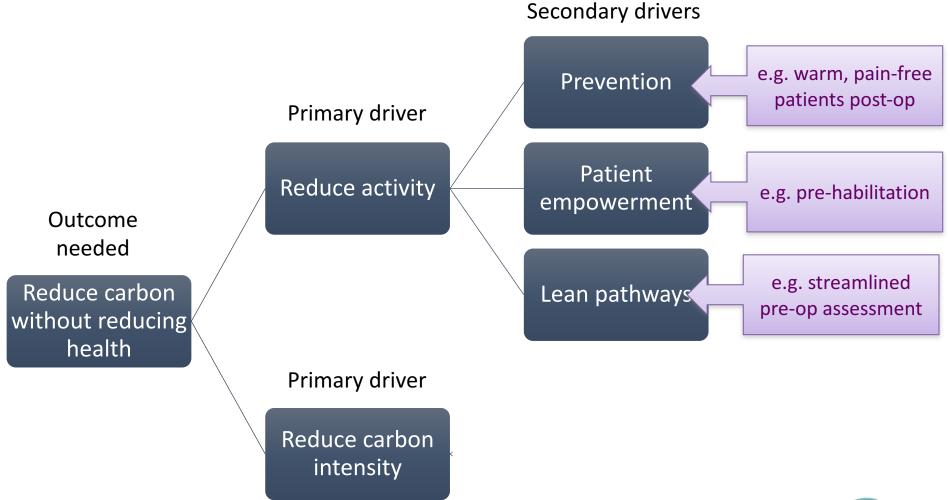
Sustainable clinical practice: principles

Secondary drivers



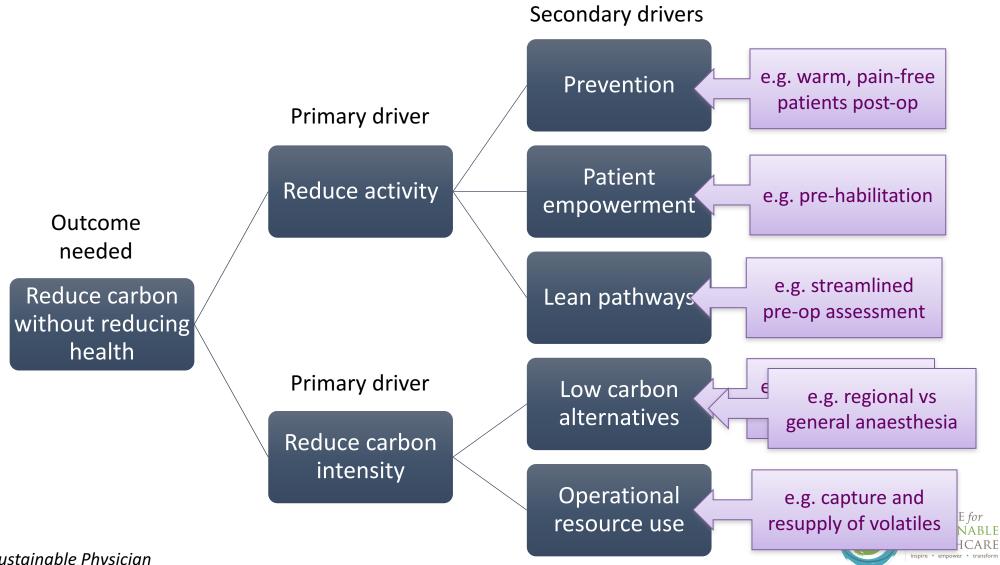


Sustainable clinical practice: principles





Sustainable clinical practice: principles



Mortimer-F. The Sustainable Physician Clinical Medicine 2010, Vol 10, No 2: 110–11 What if... sustainability became a mainstream part of quality improvement?

How would it work?



QUALITY IMPROVEMENT Sustainability in quality improvement: redefining value

Authors: Frances Mortimer, A Jennifer Isherwood, B Alexander Wilkinson and Emma Vaux D,E

Value = Outcomes for patients and populations

Environmental + social + financial impacts

(the 'triple bottom line')



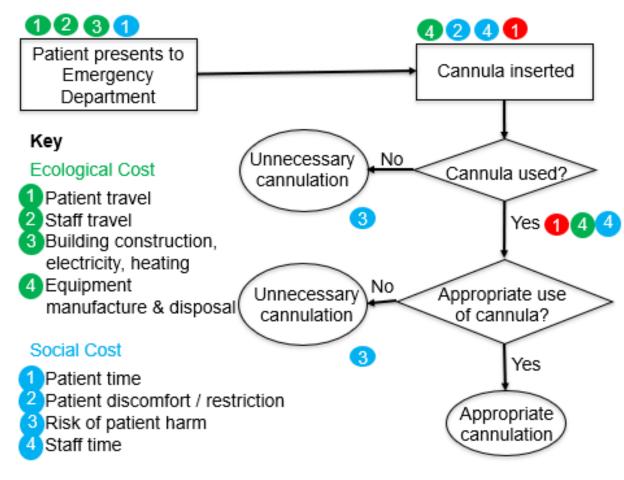
QUALITY IMPROVEMENT Sustainability in quality improvement: redefining value

Authors: Frances Mortimer, A Jennifer Isherwood, B Alexander Wilkinson and Emma Vaux D,E

Table 2. Building sustainability into quality improvement ('SusQI'): intended benefits		
QI element	Sustainability content	Intended benefits
1 Setting goals	Sustainability as a domain of quality; relationship to other domains	New motivation to contribute to QI, energy for change
2 Studying the system	Understanding environmental and social resource use / impacts; carbon hotspots in the NHS; 'seven capitals' matrix	Highlights wastes and opportunities which are often overlooked; stimulates radical thinking
3 Designing the improvement effort	The Centre for Sustainable Healthcare principles of sustainable clinical practice (prevention, patient empowerment and self-care, lean systems, low carbon alternatives) ^a – drivers and process changes	Directs towards highest value improvements, future proofing
4 Measuring impact / return on investment	Triple bottom line / sustainable value equation; measuring carbon	Drives sustainable change; allows benefits to be communicated to broader audience, not exclusively regarding financial cost-benefit

 $^{\alpha}$ From Mortimer et al, 2010. 12 QI = quality improvement

Understanding env/soc/£ impacts: process map



Financial Cost

1 Equipment purchase and disposal



In practice...





University Hospital Southampton MHS

NHS Foundation Trust



















In practice...

"The project has brought about real cultural and behavioural changes in the department. Now that we have participated ... many clinicians are approaching me with ideas for other sustainability projects. We have a long list!"

Dr Cassie Worth, Emergency Medicine Consultant, Royal Devon & Exeter hospital



In education...

"my students (working nurses) on the ICU nursing course are using the SusQI framework for their quality improvement project assignment. I'm marking essays now and adding in sustainability as a component of quality has enhanced the academic writing this year — it has also prompted the students to develop more interesting projects"

Dr Heather Baid, University of Brighton



Thank you!

http://sustainablehealthcare.org.uk/susqi

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